

## Fees and Charges

Effective 15 July 2024

Australian Migrant Resource Centre provides home care services to eligible elderly people from new and establishing communities through referrals from My Aged Care, families, communities and other services. We are specialised in providing culturally competent services to diverse communities. We deliver services that are respectful of, and responsive to your religious practices and cultural and linguistic needs, with our workers speaking over 52 languages. The AMRC Home Care provides comprehensive range of home support services including domestic and personal care, transport, shopping, meal preparation and social support. We partner with you in addressing your care needs, and in assisting you to design your individualised care plan enabling you to maintain a healthy, active and independent lifestyle, while you are in the comforts of your own home.

Services	Business Hours	After Hours	Saturday	Sunday	Public Holiday
	6am – 6pm Mon - Fri	after 6pm Mon - Fri			
	60 Mins	60 Mins	60 Mins	60 Mins	60 Mins
Personal Care / Domestic Assistance / Social Support (individual) / Medical appointment / Community Access-Escort / Meal preparation / In-home Respite	\$75	\$93	\$118	\$134	\$160
Social worker support Assessment/Reassessment	\$85	N/A			
Clinical Assessment	\$85	N/A			
Social Support Group - AMRC	\$25	N/A			

Services	Rate
Physiotherapy (Home visit 30 mins)	\$165
Physiotherapy (Home visit 45 mins)	\$230
Equipment assessment (Physiotherapist) In home assessment (Physiotherapist)	\$165
Podiatry (Home visit 30 mins)	\$165
Gardening (per unit)	\$38
Other Allied Health Services	Based on Quote
Nursing Service	Based on Quote
Social Support Group - others	Based on Quote
Excursion	Based on Quote
Travel Cost Within a Service	\$1.10 per km
Occupational Therapy Assessment	Based on Quote
Home Modification	OT assessment + Based on Quote
Incontinence / Mobility equipment	Based on Quote

## Other fees and charges

		Level 1	Level 2	Level 3	Level 4
<b>Package management</b> The Package Management fee covers the costs that we assist you in: <ul style="list-style-type: none"> <li>Processing your monthly statements</li> <li>Ensure quality and compliance of the services providing to you</li> <li>Managing your home care package funds</li> </ul>	Per fortnight	\$55.15	\$97.00	\$211.09	\$320.00
<b>Fully Care management (by AMRC)</b> Care Management is provided to you by our case managers to ensure you receive the best care and the care meets your current or future needs; our case managers' works including: <ul style="list-style-type: none"> <li>Preparing your home care agreement, care plan, budget and schedules</li> <li>coordinating your care and services that meet your personal goals</li> <li>Identifying and addressing any care needs or risks to your safety</li> </ul>	Per fortnight	\$74.85	\$131.64	\$286.48	\$434.30
<b>Self-managed package</b> AMRC assists and supports you to directly manage your package and you can choose the service types and service providers that you prefer. The service providers you select must meet our quality assurance and requirements.	Per fortnight	\$35	\$60	\$120	\$200
Exit Fee		\$0	\$0	\$0	\$0
Basic Daily Fee	Daily	\$0	\$0	\$0	\$0
Government Income Tested Care Fee	The fee is determined by Services Australia based on your assessable income. If this fee is applicable then you agree to pay it.				
Others	You will be responsible for the cost incurred during social activities, including: meals, entry fees, parking fees, etc.				
	Cost of any materials involved in home maintenance and garden services will be added based on contractor's quotes				
	We will engage external providers on your behalf if required and discuss any additional costs associated with you.				
<b>Cancellation Policy</b>	The cost of full scheduled service will be charged if the service is cancelled with less than 24 hours' notice or you are not at home at the time of the scheduled visit or worker/contractor is turned away by you or your representative.				