



MRC Works Course Information Sheet

Training for AMRC Volunteers

Certificate II in Community Services CHC22015

Certificate II in Community Services CHC22015 provides a pathway into Certificate III in Individual Support (Aged care and Disability), children's services, NDIS, community support and home-based care.

MRC Works training provides on the job training with specialised coaching for volunteers to reach their employment goals.

Course information

The training offers 5 Core and 4 Elective units listed below. The units support your work as an AMRC volunteer. You complete the learning tasks and assessments during your volunteering work over 10-20 weeks.

Core

Organise and complete daily work activities
BSBWOR202
Participate in workplace health and safety
HLTWHS00
Provide First Point of contact CHCCOM001
Communicate and work in health or
community services CHCCOM005
Work with diverse people CHCDIV001

Elective

Be an effective volunteer CHCVOL001
Use routine strategies for work related
learning FSKLRG11
Read and respond to routine workplace
information FSKRDG10
Interact effectively with others at work
FSKOCM07

Assessment

Trainees use the Professional Training Workbook to complete work based assessments. You receive a full Certificate or a Statement of Attainment for completed units.

Eligibility and Enrolment

AMRC volunteers enrol at AMRC Volunteer Induction sessions. A compulsory Pre entry Language Assessment will identify English and skills to become a volunteer and complete the training.

For more information or for training support

Please email mrcworks@amrc.org.au

